

1-2-1 Immersive English In France

BOOKING TERMS AND CONDITIONS

1. Advertising Accuracy

Whilst every effort has been made to ensure that the website and all advertising material is accurate at the time of publication, we cannot be held responsible for changes or matters outside our control. All information is given in good faith, but no warranties are made regarding information provided, either written or oral.

2. Booking and Payment

Bookings can be made by email or post and confirmed within 7 days using the Booking Form provided on the website or sent by email. When booking you should enclose a deposit of 50,00€ per person (non refundable). If you are booking less than eight weeks before your arrival date, the full price is required. Under no circumstances can the prescribed number of persons on the booking form be exceeded. The final payment for your stay becomes due eight weeks before your arrival date. Should you decide to cancel your stay at any point within 14 days of the date of your arrival no refund will be given.

If the full amount, plus the security deposit, is not received by the due date specified on your Booking Confirmation we reserve the right to cancel the booking and any monies already paid will be forfeited.

3. Prices

The price displayed on our website is per week for one **full paying student**. This price includes 30 hours of lessons (Monday to Friday), electricity, gas, water and the provision of bed linen and towels. We also provide towels for use in the pool and kindly request that only these towels are used outside. If you are staying for more than one week we will provide fresh linen and towels. You can also request new linen and towels as and when required. Full paying students can also take advantage of having two evening meals, taken with their hosts, at no extra charge as part of the accommodation and learning package. Please note we only offer vegetarian dishes. Please also refer to Sections 12 and 13 for more pricing information.

4. Cancellation

We strongly recommend that you take out insurance to protect from the risk of cancellation from the time of booking, and also for medical, baggage cover, etc. whilst abroad.

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If, for any unforeseen circumstances, the gite is not available on the dates specified on your booking confirmation, we will offer a full refund, but no further liability will fall upon the owners.

5. Your responsibilities

Your property will be cleaned before your arrival and we respectfully ask you to leave it clean and tidy when you depart. If extra cleaning is required a minimum charge of 50,00 € will be levied. We appreciate that accidents do happen. So please just let us know if anything gets accidentally damaged, so we have a chance to rectify it before the next guests arrive.

Check in time is from 3pm on the day of arrival and check out time is up to 11am on the day of departure. This is in order to give us sufficient time between guests to ensure that the property is fully cleaned and ready. If you would like to leave later, please ask. If we have no-one else arriving that day then we will do our best to accommodate you. It would also be very helpful if you could give us an estimated time of arrival to ensure that we are here to welcome you.

6. Complaints

In the event of any complaint arising, either on arrival or after occupation has commenced, this should be brought to our attention immediately so that remedial action, where necessary, can be taken without delay. We will do everything possible to deal with any difficulties quickly and effectively. We retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment. Any complaint after departure from the premises must be made in writing within 14 days of your departure.

7. Swimming Pool - 7m x 3.6m x 1.2m.

During your stay you and anyone included on your confirmation booking form have exclusive use of the pool. There are no set hours for its use, but please make sure you replace the cover once you have finished using it.

For health and safety reasons, plastic glasses and plates are provided for use around the pool. So please do not take any glass to the pool area.

Some suntan lotions containing **avobenzone** can cause discolouration of the pool and create an unpleasant oily film on the surface of the water. Please ensure you wear suntan lotion without avobenzone and wait 30 mins after applying sunscreen before going in the pool.

Children must be under a parent's or guardian's supervision at all times. As the owners we cannot be held responsible for their safety, as this is a private pool and there is no lifeguard on duty.

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Please note the pool is unheated. Pets are not allowed in the pool.

8. River

The garden at Le Gite au Vert opens out onto the river. Please ensure that children are under a parent's or guardian's supervision at all times. As the owners we cannot be held responsible for their safety.

9. General

Whilst every possible effort will be made to maintain the pool and keep all household equipment in good order for the enjoyment of our guests, we cannot accept liability in the event of any unforeseen calamity. But we ask you to bear with us whilst we attempt to rectify the problem as soon as possible. We accept smokers, but smoking is only allowed outside the property, in non-communal areas, and not in the pool. If the gite needs to be fumigated due to excess smoke a minimum charge of 100,00€ will be levied.

To reduce the risk of fires, always use the ashtrays and bins provided and make sure that all cigarettes are fully extinguished before being disposed of.

10. Parking

There is ample free parking space on the premises. All vehicles are parked at your own risk.

11. Pets

We accept well-behaved pets, but you must contact us prior to booking for further information. However, all dogs must be kept on a lead in the garden if the cats are around. They are also not allowed on the furniture, on any of the beds, or in the pool. If you decide to bring your dog with you, then they must not be left alone in the gites, especially if you are going out for the day sight-seeing. For guests bringing their dogs, a refundable 50,00€ deposit must be paid on arrival, in case there is any damage caused by your pets.

12. Additional Pricing Information

Our aim is to offer 1:1 teaching, but if a couple or a group of friends want to learn, then we can offer group teaching up to a maximum of four people. However, to get the most from the learning experience members of the group need to be roughly the same level and each person is asked to complete a short test prior to arrival.

For for one person - 995,00€ per week*

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For each extra student - 300,00€ per week* up to a maximum of 4 people sharing 2 double bedrooms.

We offer a 15% discount if you book for a second week.

Extra lessons can be arranged at 25,00€ per hour (plus 5,00€ per hour per extra person)

If you would like to extend your stay to include lessons on Saturday this can be arranged at a cost of 150,00€ (plus 15,00€ per extra person).

* Arrive Sunday afternoon, price includes 5 full days of tuition, depart Saturday morning

13. Additional Prices for Non-student Guests

Any extra people in your party who are not booked in as full-paying students will be charged at 50,00€ per person per week. Full-paying students are offered two evening meals, eaten with us to practise their language skills, and the meals are provided at no extra cost. For anyone in your party who is not a full-paying student, we must be informed in advance if they wish to join us for the same meals. There is no extra charge for their meals. Please note that we only provide vegetarian dishes.

14. Contact Us

If you have questions about any of the information provided in these Booking Terms and Conditions please contact us prior to making your booking.

Email us at legiteauvert@gmail.com or phone +33 (0)5 16 25 76 91 (standard rate call charges). Mobile number +33 (0)7 80 18 50 28 (Non-premium rate, but call charges will depend on your network provider).

These Booking Terms and Conditions were last updated : 06/06/2022